





# **Wavenet Education Services**

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## Wavenet at a glance

We are a Managed Service Provider of industry-leading cloud, cyber security, communications and technology solutions.





900 Trained Engineers



2,000 Passionate Employees



20+ Years
Operation



















### **Wavenet Education**

Wavenet Education is a leading education technology specialist with over 30 years' experience, dedicated to improving schools and MATs through effective digital strategies and innovation that meets the Department for Education 's (DfE) published guidance on digital and technology standards in schools and colleges. We work in partnership with over 4,000 schools across the country helping them to implement the right digital infrastructure and technology and adhere to the relevant DfE standards.

Our team of Specialist Education Advisors are here to standardise your ICT environment. We help you integrate, develop, and manage digital solutions within your school or MAT to enhance teaching and learning while maintaining high standards of privacy, security, and accessibility. At Wavenet Education, we are all too familiar with the unique ICT challenges faced by schools. Budget constraints, maintenance and time can all be reasons why some digital strategies and solutions never get off the ground. As a specialist managed ICT solution provider for education, we can help you address these issues with reliable strategic ICT support, services and expertise aligned to the DfE's digital and technology standards.

Across cloud, communications, network services, cyber security and more, we can help you deliver the best possible teaching and learning environments that will drive engagement and improve outcomes.

























# IT, Cloud & Technology

In today's fast-paced digital landscape, schools need IT services that provide scalability, flexibility, and cost-efficiency, allowing them to adapt to changes in tech to drive engagement and improve student outcomes.

- Public and Private Cloud
- Microsoft 365 Authorised Partner
- Google Workspace for Education Partner
- Mail Migrations
- Data Synchronisation & Authentication
- Backup & Disaster Recovery
- Managed Print Solutions











## Classroom Technology

Classroom technology has become an information hub, with presentation equipment and user devices running various applications for communication and information sharing all rolled into one. With the explosion of the Internet of Things, the use of mobile devices rather than a desktop means easier access to resources on-the-go, allowing any-time learning and more tools to drive engagement for teachers.

- Interactive Displays & Digital Learning Tools
- Promethean, SMART, BenQ, ViewSonic, Newline
- Windows Laptops
- Chromebooks
- iPads
- Mobile Device Management
- SIMS and 4G / 5G data solutions
- Mobile security











# **IT Support Services**

Wavenet's dedicated education support teams have over 30 years' experience providing "designed-for-schools" ICT support services to meet the unique, and sometimes diverse, challenges faced by schools utilising technology in a changing world.

- Onsite Support Technicians
- Remote Helpdesk
- 2nd/3rd Line Support Teams
- Network Monitoring and Analytics
- Network Audits and Health Checks
- 24/7 Security Operations Centre











## **Networking & Connectivity**

It all starts with a connection...in this digital age, connectivity is the lifeblood of schools and networking the backbone. Deploying robust and reliable solutions enables the flow of information, collaboration, and innovation. From small schools to large MATs, the ability to establish reliable and efficient connectivity is vital to meet the demands of a rapidly evolving educational landscape.

- Reliable and fast network connectivity
- MPLS / SD-WAN / SASE
- Ethernet, Sogea & FTTP
- Managed Switching & Wi-Fi
- Realtime Monitoring
- 4G/5G Pre Ethernet and Backup
- Firewall services
- Internet Filtering and Monitoring Safeguarding Services











### **Unified Comms & Voice**

Our UC and Voice services enable individuals, schools and MATs to seamlessly connect and communicate using different channels, such as voice, video, messaging, and collaboration tools. UC aims to enhance productivity, streamline workflows, and improve the overall user experience.

- VoIP
- SIP trunking
- TeamsLink
- On premise PBX
- Private and public cloud solutions
- Mobiles
- Softphone integration
- Unified messaging
- Collaboration tools
- Integration with MIS applications











# **Cyber Security**

It is more crucial than ever to protect school data and assets from cybercrime. From data breaches to ransomware attacks, hackers are constantly devising new ways to exploit vulnerabilities and compromise sensitive information.

Wavenet's CHECK and CREST accredited managed security operations centre (SOC) blends a mixture of education, prevention, detection, response and recovery services to keep data and users safe.

- Managed Detection & Response
- Pen-testing
- Incident Response
- Training and Certification
- SOC-as-a-Service
- Security Posture Review
- Managed Security Appliance
- Cyber Essentials

### Our customers include:







Academies Trust





## Digital Strategy & CPD

As Schools and MATs continue to expand and evolve, the need for a cohesive and forward-thinking digital strategy becomes increasingly apparent. With each new school added to a MAT or new technology embedded at a school, a unique set of challenges arises, ranging from IT practices to different technology infrastructures. However, within these complexities lies an opportunity to create positive change and drive innovation to enhance the educational experience for all.

- Digital Strategy designed in line with DfE Digital & Technology Standards
- Audits to assess current state of technology
- Programs of CPD to ensure users are equipped for the digital future
- Team of qualified teachers, adult educators and Microsoft and Google accredited trainers
- Microsoft Global Training Partner & Google Professional Development Partner











### Partners we work with

To provide the best services for your school or MAT, we have partnered with a diverse range of industry-leading companies, each specialising in key areas of educational technology. This network of trusted partners guarantees that our school and MAT customers will access not only hi-tech solutions but also advanced cybersecurity, cloud-based management systems, interactive learning platforms, and data analytical tools.



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